

Providing Professional and Customer Service Oriented Police Services to Our Community

Concord Police Department

North Carolina

2010-2011

Annual Community Report



Guy H. Smith
Chief of Police

City Officials

Mayor and Council Members



David Phillips
District 1



J. Scott Padgett
Mayor



Jim Ramseur
District 2



Ella Small
District 3



Alfred Brown, Jr.
District 4



Lamar Barrier
District 5



Hector Henry, II
District 6



John Sweat, Jr.
District 7

City of Concord Administration



Brian Hiatt
City Manager

Jim Greene
Deputy City Manager



Merl Hamilton
Assistant City Manager
(Former Police Chief)



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Message from Chief Guy H. Smith



On behalf of the dedicated men and women of the Concord Police Department, I am very pleased to present our Annual Report for 2010-2011. The report contains statistical facts and information about crime and criminal activities, and other areas in which the police department serves your community. I am extremely proud of the department's performance during the past year and our continued efforts to enhance the safety of our community for all who live, work, and play in the City of Concord.

The Concord Police Department is an effective, skilled and progressive organization made up of men and women who are dedicated to Teamwork, Taking Ownership, Professional Service, and Effective Communication. The officers and civilian employees possess the highest standards of personal and professional integrity that assist them in being community problem-solvers and serve as examples to our citizens. The department strives to reduce crime and the fear of crime by developing strong and lasting partnerships in our neighborhoods, businesses and schools.

I would like to thank City Management, the Mayor, City Council and the Community for the continued support and cooperation given to the police department throughout the year and for your confidence in our ability to serve this community.



Chief Smith and Former Police Chiefs

Left to right – Police Chiefs Jack Moore, George Smith, Robert Cansler, Merl Hamilton and Guy Smith

Photo Courtesy of Light Capture Photography



About Chief Guy H. Smith

Chief Guy H. Smith began his law enforcement career with the Concord Police Department in January 1982 as a patrol officer and served as a Field Training Officer. During Chief Smith's 30 –year career with the agency, he has held several different ranks including Detective (1987), Lieutenant (1992), Captain (1996), Major (1997), Interim Chief of Police (2000), Deputy Chief of Police (2002), Interim Chief of Police (2011) and was named Chief of Police in October, 2011.

Mayor Padgett swears in Chief Smith



Chief Smith is a lifelong citizen of Concord. He is a graduate of Concord High School. He holds a Bachelor of Science degree in Criminal Justice from the University of North Carolina at Charlotte. Chief Smith successfully graduated from the North Carolina Justice Academy Management Development Program and the Federal Bureau of Investigation Carolina Command College. He is a graduate of the Cabarrus Regional Leadership Experience Program.

In addition to his professional duties, Chief Smith is actively involved in community and civic organizations. He is an active member of Rock Grove United Methodist Church, serves as the Vice President of Boys and Girls Club of Cabarrus County Board of Directors and volunteers at Concord High School Athletic Events. Although he has graduated from the Cabarrus Regional Leadership Experience Program, Chief Smith helps to coordinate classes and site visits for other program participants.

Chief Smith's dedication and service to the community has not gone unnoticed over the years. In 2004, he received the Robert Eury Memorial Award. It is the highest award given to law enforcement officers in Cabarrus County. Recipients are acknowledged for their outstanding contributions to the law enforcement profession. In 2007, the Boys and Girls Club of Cabarrus County presented Chief Smith with W.L. "Red" Wilson Directors Award for his commendable service as a member of the Boys and Girls Club Board of



Directors. Also, he received the Honorary Criminal Justice Advisor Award given by the University of North Carolina at Charlotte Criminal Justice Department in 2007.

Chief Smith's son (Ryan) pins on the badge

Photos Courtesy of Light Capture Photography

MISSION STATEMENT OF THE CONCORD POLICE DEPARTMENT

The mission of the Concord Police Department and each employee of the department is to maximize the quality of life of the citizens of the city we serve; to uphold the law fairly and firmly; to prevent crime; to address the problems of the citizens we serve; to pursue and bring to justice those who violate the law; to keep the peace of the city; to protect, help, and reassure all people in Concord; to do all this with integrity, common sense, and sound judgment.

We will be compassionate, courteous, and patient. We will act without showing fear, favor, or prejudice to the rights of others. We will be professional, calm, and restrained in the face of violence and/or irrational behavior.

We will strive to reduce the fears of the public and, in so far as we can, reflect its priorities in the actions we take. We will change and mold our Department as necessary to maximize our service in meeting needs of a growing city. We will respond to well-founded criticism with a willingness to change. We recognize that innovation may require adjustment and evaluation before reaching an optimum level of service.

STATEMENT OF PERSONAL ETHICS

As a law enforcement officer, my fundamental duty is to serve mankind, to safeguard lives and property, to protect the innocent against deception, the weak against oppression and intimidation, and the peaceful against violence or disorder, and to respect the constitutional rights of all men to liberty, equality and justice.

I will keep my private life unsullied as an example to all. I will remain courageous and calm in the face of danger, scorn or ridicule. I will develop self-restraint. I will be constantly mindful of the welfare of others. I will be honest in thought and deed both in my personal and official life. I will be exemplary in obeying the laws of the land and the regulations of my Department. Whatever I see or hear of a confidential nature or that is confided to me in my official capacity will be maintained in that manner unless revelation is necessary in the performance of my duty.

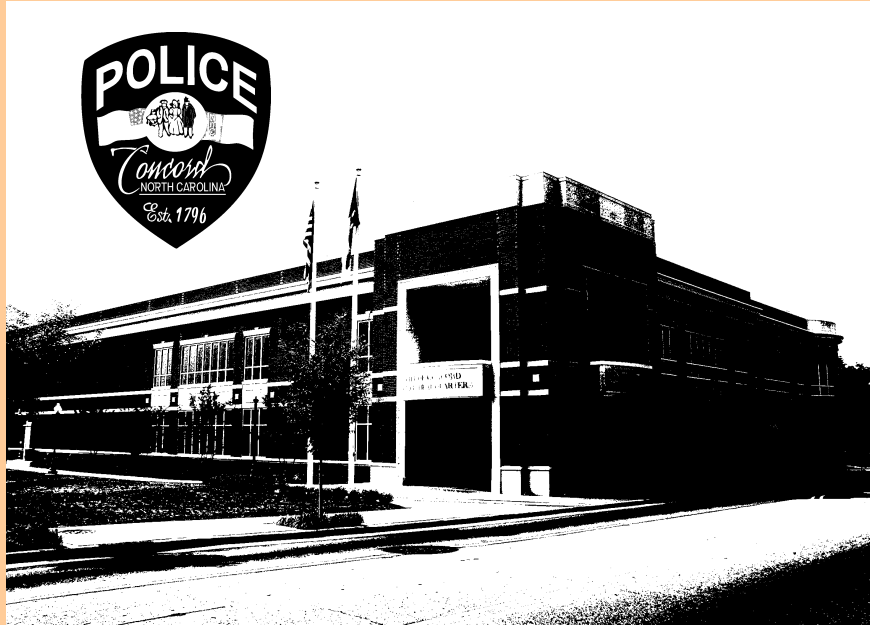
I will never act officiously or permit personal feelings, prejudices, animosities or friendships to influence my decisions. With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear or favor, malice or ill will, never employing unnecessary force or violence or seeking personal advantage.

I recognize the badge of my office as a symbol of public faith. I accept it as a public trust to be held so long as I am true to the ethics of the police service. I will constantly strive to achieve these objectives and ideals by dedicating myself to my chosen profession—law enforcement.

Our Principles

**Teamwork, Take Ownership
Professional Service, Effective Communication**

Concord Police Department Quick Facts



2010 Population: 81, 370 (City of Concord)

Total Square Miles: 60.056

County: Cabarrus

Department Personnel:

159 sworn

27 Civilians

4 Canines

Budget: Personal Services - \$10, 664,421.00

Operating Costs - \$ 3,283,184

Capital Costs - \$ 1,758,007

Total \$15, 705,612

Patrol Districts: 4

Number of Substations: 4

Number of Calls Dispatched in 2010: 94,578

Tourist Attractions

Charlotte Motor Speedway - NASCAR and Z Max Drag Way

Concord Mills Mall

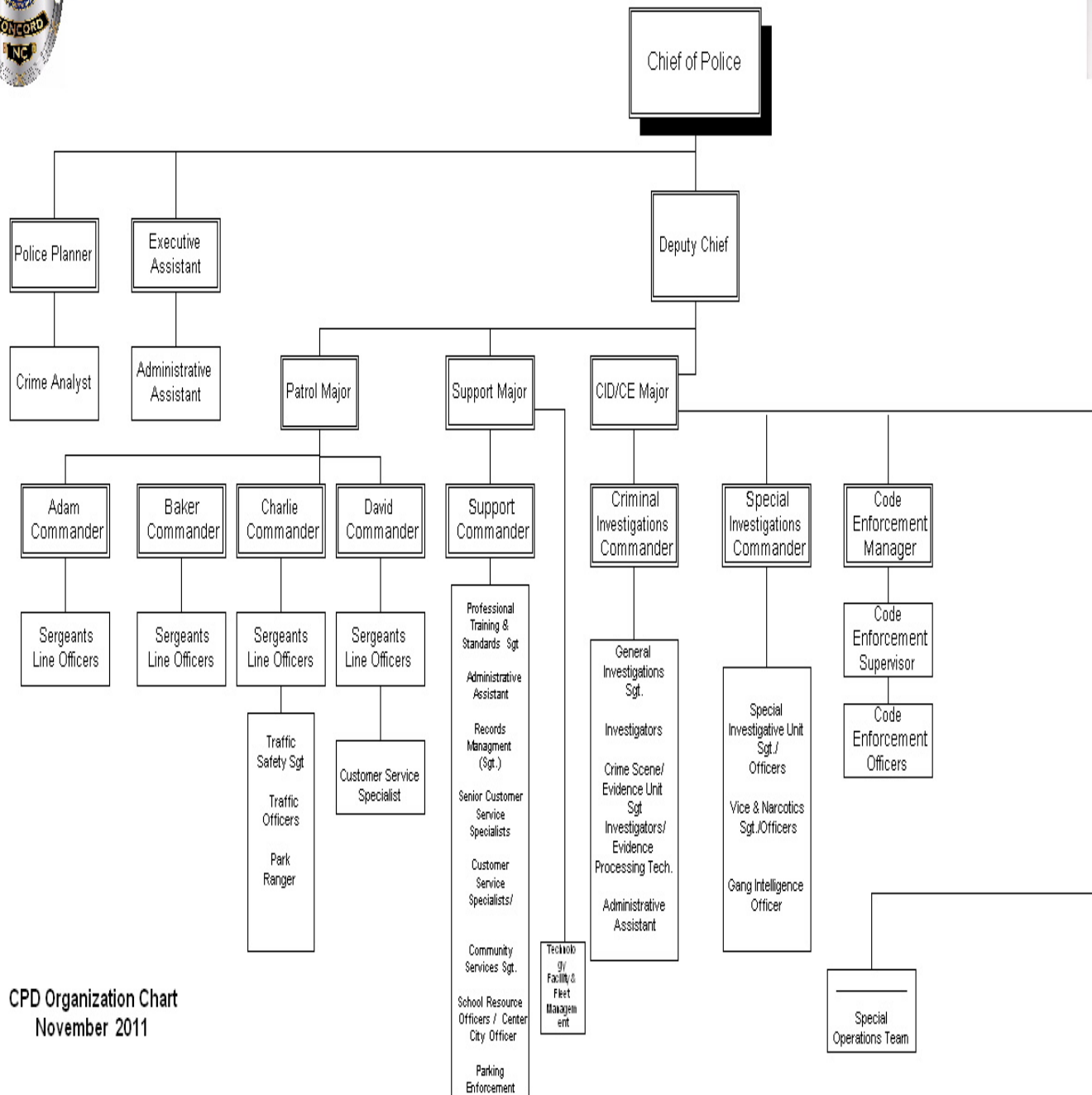
Great Wolf Lodge

Organization Chart



Concord Police Department

Chief Guy H. Smith

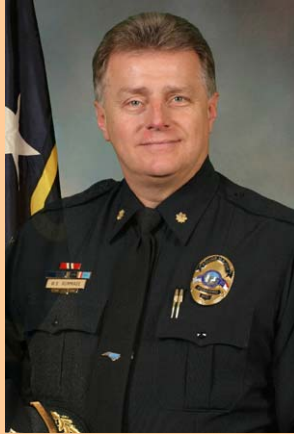


CPD Organization Chart
November 2011

Office of Chief of Police



Major A. Overcash
**Criminal Investigations/
Code Enforcement
Divisions**



Major W. Rummage
Support Services Division



Major W. Stofford
Patrol Division



L. Griffin
**Executive
Admin. Assistant**



Captain B. Crump
Police Planner



Rhonda Hathcock
Admin. Assistant

CRIMINAL INVESTIGATIONS & CODE ENFORCEMENT DIVISIONS



Major Allen Overcash

- Began with Concord Police Department in August 1983 as a patrol officer.
 - First group of officers in North Carolina to receive DARE training and was the first officer to teach DARE for the Concord Police Department.
 - Promoted to detective in 1989
 - Served in various roles in the criminal investigations unit
-
- Promoted to Sergeant in 1992
 - Promoted to Lieutenant in 1996
 - Promoted to Captain in 1997
 - Major in 2003 and supervised the department's first special investigations unit which was designed to review unsolved homicides and be the primary group called upon to investigate serious crimes.

Presently commands Criminal Investigations and Code Enforcement Divisions.

Lifelong citizen of Concord, graduate of Concord High School

Bachelor of Arts Degree

Masters of Business Administration from Pfeiffer University.

Graduate of the 189th session of the F B I National Academy in Quantico, VA.

Certified Instructor through the North Carolina Department of Justice Training and Standards Division.

Community and Civic Involvement

Member and Past President of Concord Rotary

Active member of Forest Hill United Methodist Church where he is a counselor in the youth program, and is also involved in a number of other church-related functions.



GENERAL CRIMINAL INVESTIGATIONS

~ Captain D. Wilhelm

From September 2010 to August 2011, the Criminal Investigation Division (CID) has been assigned 670 criminal investigative cases, 450 of those cases has been closed/cleared with a 67 percent clearance rate. During this period the average case assignment was 74 cases per investigator.

Overview

- 60 of those cases investigated were violent crimes with a 65 percent clearance rate.
 - 109 of those cases investigated were property crimes with a 42 percent clearance rate.
 - 501 of those cases investigated were classified as other crimes with a 73 percent clearance rate.
- The national clearance rate for violent crimes in 2009 was 47.1 percent and in 2010, North Carolinas clearance rate was 62.8 percent. The national clearance rate for property crimes is 18.8 percent and North Carolinas 23.2 percent.



Sgt. J. Hughes
General Investigations



Sgt. R. Ledwell
Crime Scene Investigations



Sgt. B. Schiele
General Investigations



General Investigations

Det. B. Kelly
Det. L. Beaver
Det. V. Clark
Det. R. Ferrell
Det. K. Berg
Det. B. Kelly
Det. T. Arthur
Det. B. Hathcock Det. M. Wilson

G. Hopkins
Administrative Assistant

Crime Scene Investigation

Det. K. Richter
Det. B. Love
M. Hartsell
Y. Nowlin

SPECIAL INVESTIGATIONS



~ Captain M. Greene

Special Investigations is made of detectives working Vice, Narcotics, Gangs, ABC Enforcement, and in uniform. The Vice and Narcotics Unit is our undercover division that works local drug complaints, prostitution and with multiple Federal agencies to track down and arrest drug trafficking suspects.



Over the past year, Special Investigations detectives made two substantial arrest involving large quantities of drugs and money. Both cases involved working with two different Federal agencies. The first involved a seizure of 4,700 pounds of marijuana and \$2.6 million dollars in us currency. The other was a seizure of 6.2 pounds of cocaine and \$324,000 dollars. By working with the Federal Seizure Program the Police Department will receive approximately \$500,000 dollars of that money to put back into fighting crime at no cost to the city taxpayer. ~ Capt. M. Greene

The Special Investigations Unit is made up of uniformed detectives that work targeted areas of the city in coordination with citizen complaints and Problem Oriented Policing Projects.

Sgt. T. McGhee
Special Investigations Unit



Officer P. Merritt, Jr.



Our ABC Enforcement officer is responsible for issuing ABC permits within the city as well as doing on site inspections and undercover operations for violations.

Officer L. Stancil

The Gang Officer tracks and validates all gang members and their actives within the city.



CODE ENFORCEMENT

D. Barnhardt, Manager



The City of Concord is committed to the belief that every citizen within the city and its perimeter area is entitled to inhabit a dwelling that is decent, safe and sanitary, and meets the Minimum Housing Standards as set forth by the City.



What is Housing Enforcement?

Housing code enforcement comes under the responsibility of the Police Department of the City of Concord. Inspections are performed by a Code Enforcement Officer whenever a complaint has been received about the condition and safety of a property or the officer identifies a possible minimum housing code violation.



C. Brock



M. Coble



B. Dickens



R. Watson
Senior Code Enforcement Officer



D. Caudle



G. Rinehardt



PATROL DIVISION



Major W. Stafford

Major Walter Stafford joined the Concord Police Department in 1992, as a police officer. He was promoted to sergeant in 1996 and to captain in 2001, and major in 2011. Prior to serving with the Concord Police Department he worked for UNC-Charlotte Police Department.

He has also served his country proudly in the United States Air Force as a Security Police Officer.

Major Stafford is a 1993 graduate of Rowan-Cabarrus Community College, where he earned an AAS degree in Criminal Justice. In 1997 Stafford graduated from Pfeiffer University with a BA in Criminal Justice.

He is a member of New Life Baptist Church in Concord.

He and his wife have a daughter and a son.

"I have always believed that true policing is only accomplished when the police and the community work together to reduce crime. If we work together, I have envisioned the City of Concord becoming one of the safest cities in North Carolina. The Patrol Division has made a commitment to work together with our citizens. We hope to accomplish the following goals as we work together."

- * Educate our community on crime response and prevention.
- * Create a greater communication between police and citizens.
- * Reduce crime throughout our neighborhoods.

The Patrol Major manages Patrol Commanders, Traffic Safety Unit and Park Police.



ADAM DISTRICT ~ *Captain G. Hatley*

Adam District is a very diverse district. Adam District has an equal mix of residential areas, as well as business and retail. Adam District has numerous retail outlets, including, Carolina Mall as well as the other shopping centers like Wal-Mart, Sam's Club, and Kohls, and two Lowes Home Improvement Warehouses. There are also numerous small businesses located in Adam District. Adam District has led the city since the formation of the district structure with the number of calls for service. The sergeants and officers are very pro active in their quest to reduce crime and the fear of crime in our district. All of the Adam District Officers look for problem-solving projects (POP) to work and they have been creative in the projects that they come up with to help fight crime. The Adam District Officers regularly attend the district community meetings to partner and share information with residents about what is going on in the city and in their neighborhoods.

Sgt. M. Franklin



Team 1

Sgt. J. Baggarly



Team 2

Sgt. D. Hooper



Team 3

Sgt. P. Carlton



Team 4



Team 1 – Officers are
A. Johnson, J. Overcash,
R. Craig, F. Karban, S.
Zollars and K. Smith



Team 2 – Officers are C.
Moerke, S. Medlin, D.
Callicutt, C. Smith, N.
Johnson, and C. McGhee

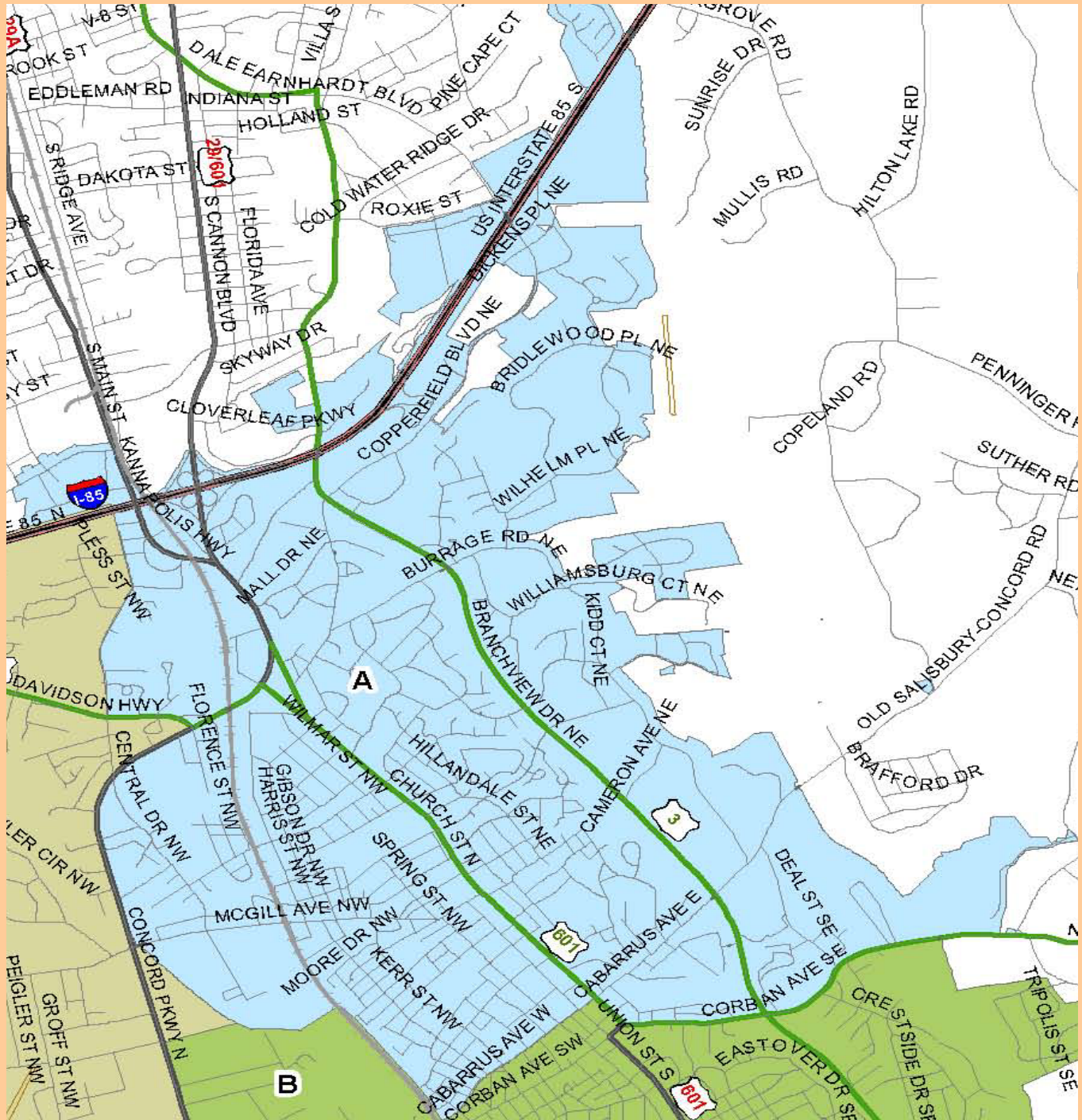


Team 3 – Officers are C.
Hall, A. Perkins, G.
Maurer, P. Stackenwalt, R.
Gonzalez, and B. Phelps



Team 4 – Officers are P.
Kluttz, D. Wilhoit, G.
Ramos, A. Vande Voorde,
C. Burgin and J. Payne
Names are not in order as
pictured.

Adam District Map





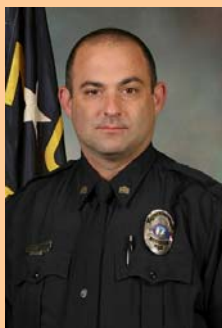
BAKER DISTRICT ~ *Captain K. Eury*

The Baker Patrol District is comprised of a Captain, four Sergeants, and twenty-three officers. These officers are spread out over four teams that work twenty-four hours a day to keep the citizens of their district safe. We serve a diverse community that includes parks, schools, large retail establishments and the City of Concord Public Housing areas. Our officers take pride in delivering excellent customer service to the citizens of the community. We believe in taking proactive steps to reduce crime and the fear of crime in the community with the use of Problem Oriented Policing projects and concentrating on following up on every case, no matter how minor. If you live in Baker District, please feel free to contact us with any questions.

Sgt. D. Barlowe



Sgt. R. Fowler



Sgt. C. Friguglietti



Sgt. B. Nix



Team 1



Team 1 – Officers are A. Turner, M. Carrillo, R. Corl, C. Strickland and C. Fink

Team 2



Team 2 – Officers are A. Mayberry, D. Page, F. Sanchez, T. Blalock, M. Price and H. Delaney

Team 3



Team 3 – Officers are L. Brooks, L. Rivera, R. Nicely, M. Lopez, S. Visor and B. Banker

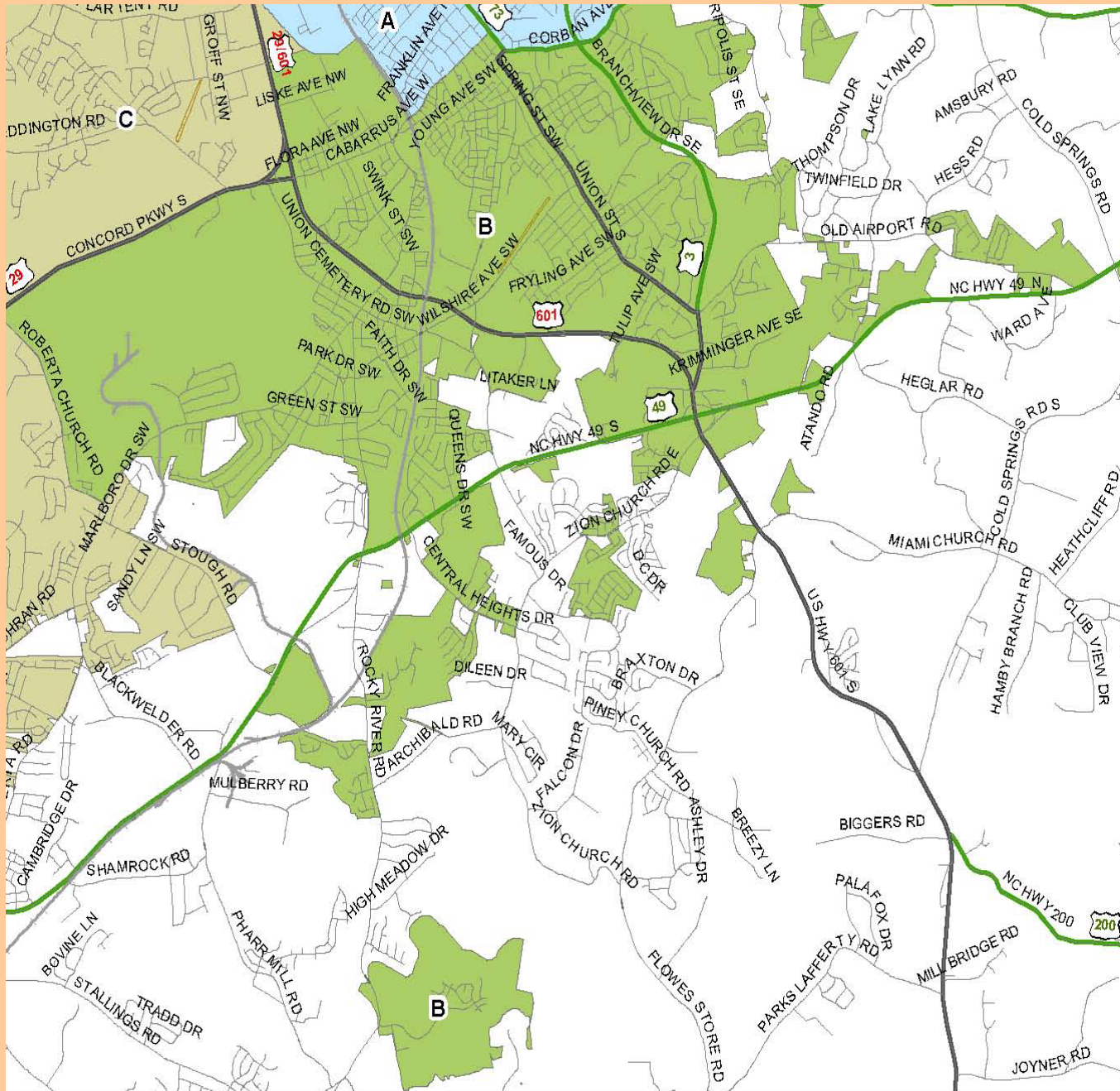
Team 4



Team 4 – Officers are W. Grasty, L. Riley, M. Scott, J. Benson, A. Myers and K. Delaney

Names are not in order as pictured.

Baker District Map

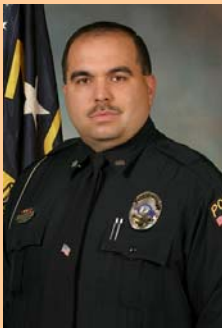




CHARLIE DISTRICT - Charlie District Captain,
Sergeants and Officers agree that our main mission is to partner with
the community in deterring crime by open communication. To feel
safe in your community is the commitment of communication between
police and citizens.

~ Captain S. Newell

Sgt. D. Smith
Team 1



Sgt. S. Hinson
Team 2



Sgt. B. Kennerly
Team 3



Sgt. M. Davis
Team 4



Team 1 – Officers are T. Chastain, B. Field, R.
Rodriguez, M. Willet, and T. Law



Team 2 – Officers are D. Tippet, C. Beeker, C.
Gorman, T. Mullins, and K. Maloney

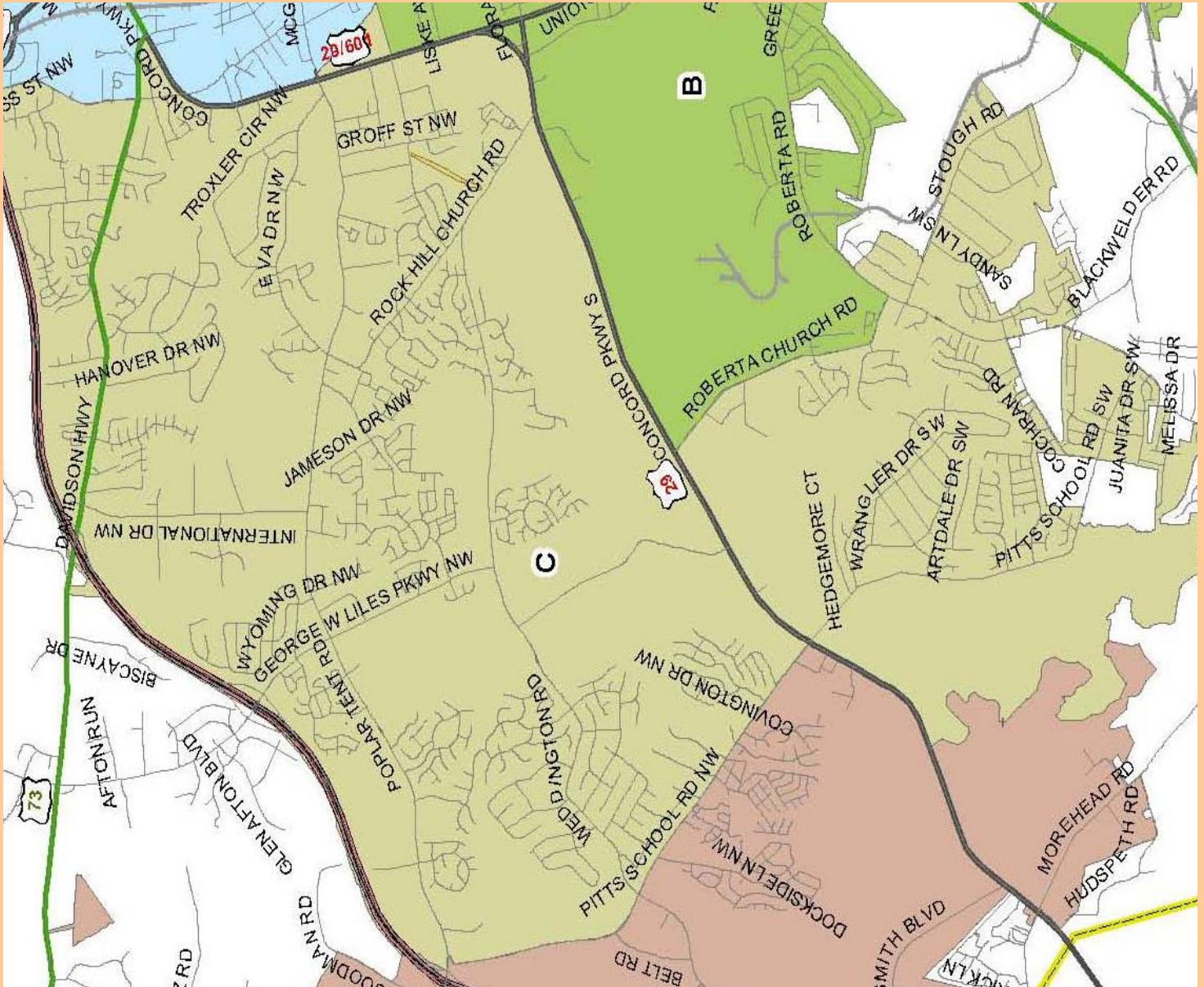


Team 3 – Officers are L. Rucker, E. Billings, D. Sabanija, and M.
Ritchie



Team 4 – Officers are T. Purser, A. Carroll, K. Marckese, J. Patterson, and V. Benson (not pictured)
Names are not in order as pictured.

Charlie District Map





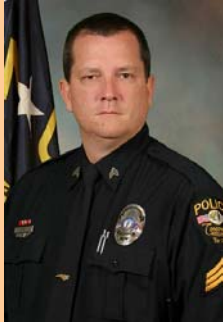
DAVID DISTRICT

~ Captain T. Templeton

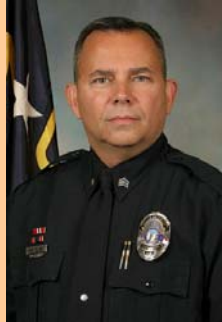
David District supervisors and officers have focused their efforts on reducing the number of property crimes, during the past year. These officers have focused their enforcement efforts, property checks, and field contacts to address larcenies from motor vehicles, and shoplifting. David District has a large amount of commercial property which brings many patrons, vacationers, and tourists to the area. Concord Mills Mall, Charlotte Motor Speedway, Zmax Dragway, Concord Municipal Airport, motels, and restaurants are located inside David District response area.

David District officers have worked on problem solving projects to reduce Part 1 crimes. These projects have also allowed officers to partner with residential community leaders, residents and business leaders. The partnerships have created a better relationship with the Police Department. Developing these relationships has created better communication of sharing information and educating their patrons and employees. David District officers and supervisors have also partnered with Charlotte Mecklenburg Police Department to share criminal information. Even though the education and enforcement is ongoing, David District officers still struggle with patrons, vacationers, and tourists leaving valuable property inside their parked motor vehicles. The message to everyone is please don't hide or leave valuable property inside a parked vehicle.

Sgt. J. Lee



Sgt. J. Young



Sgt. J. O'Donnell



Sgt. J. Howell



Team 1



Team 2



Team 3

Team 1 - Officers are M. Ross, C. Carpenter, P. Shuffler and M. Ross

Vickie Wensil, Customer Service Specialist

Team 4



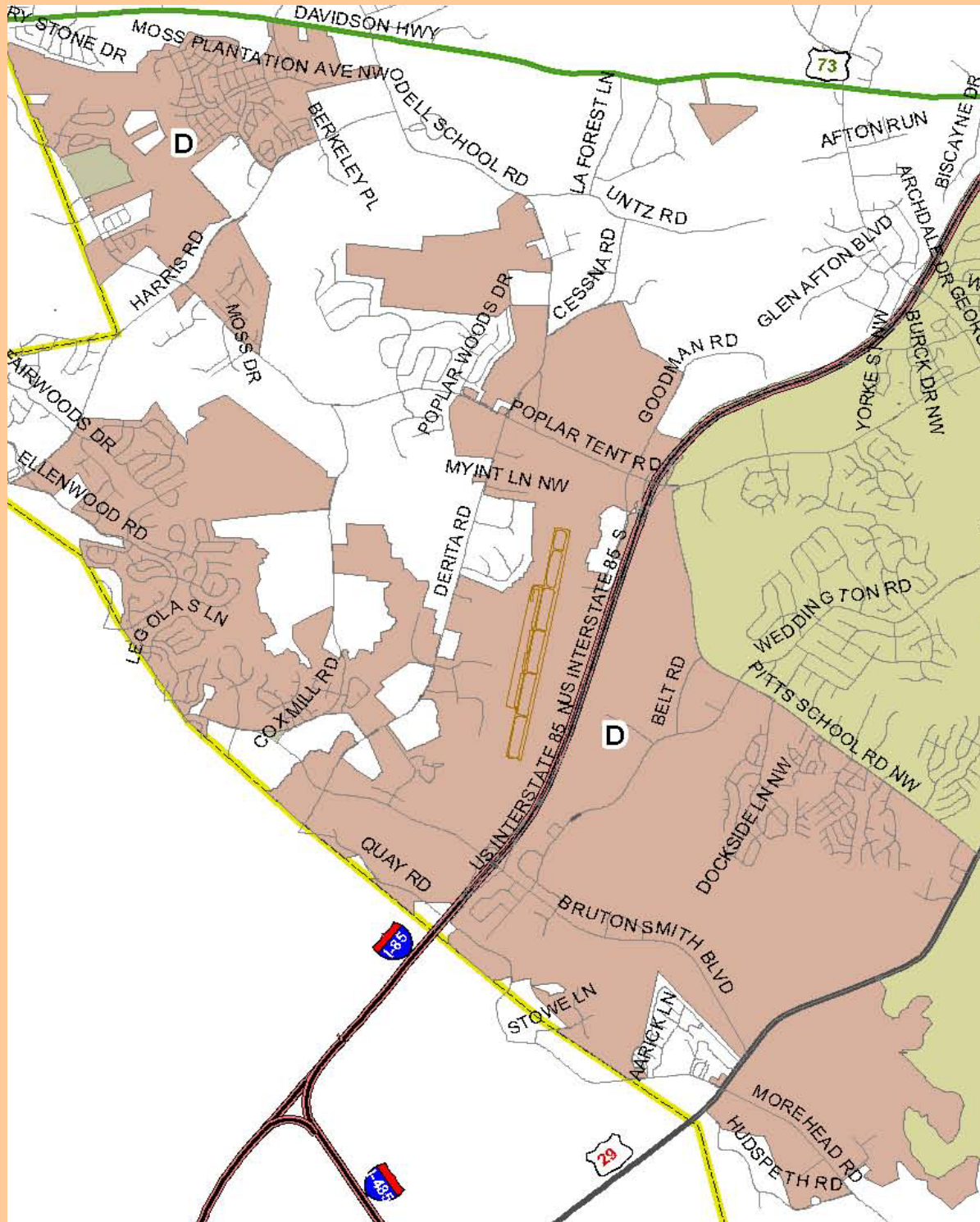
Team 2 – Officers are R. Smith, J. Eschert, A. Hulse, J. Parker, and S. Butler

Team 3 – Officers are E. Pena, B. Pizzano, M. Nichols, R. Danner, and M. McLester

Team 4 – Officers are C. Anderson, D. D'Amore, J. Crayton, M. Trafton, M. Greer and V. McGee (not pictured)
Names are not in order as pictured.



David District Map



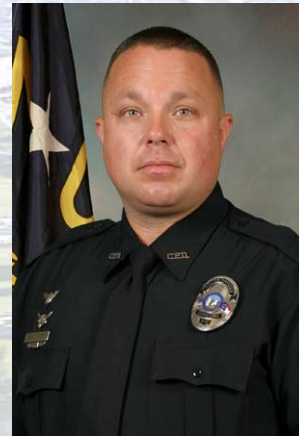
TRAFFIC SAFETY UNIT

- Traffic Safety Education & Enforcement
- DWI Enforcement
- Accident Reconstruction

Sergeant T. Hartsell



Officer D. Alexander



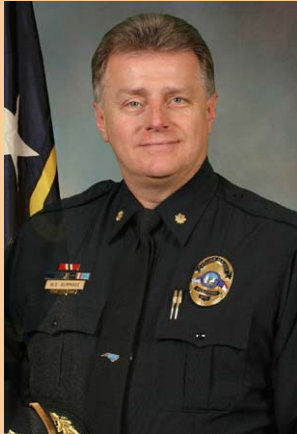
Officer L. Hubbard

Officer T. Warren



Officer M. Barnhardt

SUPPORT SERVICES DIVISION



Major Wendell Rummage

- Joined Concord Police Department in August 1988
- Bachelor Degree in Criminal Justice from Pfeiffer University
Associates Degree in Criminal Justice from Rowan-Cabarrus Community College.
- H.S. Diploma from West Stanly High School in May 1981.
- Completed the Criminal Investigator's Certificate Program at the North Carolina Justice Academy.
- Advanced Law Enforcement Certificate
- Graduate of the 222nd Session of the FBI National Academy in Quantico, Virginia.

Served as Patrol Officer I & Police Officer II, Detective, Sergeant, Captain, Patrol Major Bureau currently Major of the Support Services Bureau.

Areas of supervision have included the Problem Action Team, Housing Interdiction Unit, Patrol and Criminal Investigations. Currently, manages the various hiring and training, budgeting, facility services, fleet management, community policing, and school resource officer team functions for the department.

Serves as a staff instructor for the Rowan-Cabarrus Community College Basic Law Enforcement Training Program.

Hobbies: Golf, computers, singing, and vacations.

Civic & Community Involvement

Member of Central Baptist Church, Kannapolis

Cabarrus County Chapter of Mothers of Murdered Offspring, Board of Directors

The Support Services Major manages Professional Standards and Training, Community Services and Records Management & Customer Service Units. This Major is also works with budget, police vehicle fleet, technology and building maintenance.

PROFESSIONAL STANDARDS AND TRAINING UNIT



Sergeant J. Tierney

- Oversee all state mandated in-service officers training for the dept.
- Actively recruits law enforcement officers for employment
- Oversees the hiring process for all police officer candidates
- Coordinates the acquisition of uniform and equipment items.



R. Ritchie
Equipment/Uniform Administrative Assistant

COMMUNITY SERVICES UNIT



Sergeant E. Moss

- Crime Prevention Programs and Presentations
- Neighborhood Watch Program
- Center City Officer – Officer A. Linker
- School Resource Officer Program



School Resource Officers	Officer J. Hough
Officer D. Buckwell	Officer M Quinn
Officer J. Velez	Officer T. Parker
Officer V. Stegall	Officer J. Bowen
Officer R. Olomua	Officer J. Clark



School Resource Officers provide a variety of services for students, parents and school personnel. Officers provide direct services to Concord, Central Cabarrus, Cox Mill and J. Robinson High Schools; Concord, CC Griffin, H. Winkler Middle Schools and J.N. Fries Magnet/PLC and R. Glenn Schools.

RECORDS MANAGEMENT & CUSTOMER SERVICE UNIT



Sergeant L. Linker

- Data entry
- Records verification
- Certifications and licenses maintenance
- Provide general information to the public
- Telephone Reporting Unit

Currently, the front desk at headquarters is staffed 24 hours/
7 days a week.

Senior Customer Service Specialists



B. Sherill



N. Dailey

Customer Service Specialists



J. Rollins
S. Villanueva
J. Tuttle



L. Wilkerson
M. Palic
J. Haskins
D. Long



TRU (Telephone Reporting Unit)



B. Wilke



B. Canipe

D. Hartsell



Parking Enforcement

BUILDINGS & GROUNDS



C. Braun

DATA SERVICES AND INFORMATION TECHNOLOGY

C. Wood



VOLUNTEER CHAPLAIN SERVICES



Rev. B. Lovett

Rev. Dr. T. Steele
(Not pictured)

Rev. B. Loos
(Not pictured)



Rev. R. Bushey, Sr.

SPECIAL UNITS



The Concord Police Department Canine Unit is made up of 5 canine units. Prior to working the streets the Officer and Canine go through an extensive training program of 12 weeks of training. The training includes the following: aggression control, 17 different phases - obedience, on and off leash, tracking, area search, evidence search, building search and narcotics detection. Each officer receives about 40 hours of classroom instruction in things such as emergency first aid, search and seizure with the canine, and many more things. The Concord Police Department employs a Master Canine



Trainer and all canine training is done within the City of Concord. All of the canine units must pass a certification test at the end of the 12 week training period before being graduated and allowed to work the street. A canine is assigned to one police officer for the duration of his duties with the police department. The dogs stay with that officer at his home and are well cared for by the canine officer. At the completion of the 12 week training school the canine unit must report once a week for continued training of 4 to 6 hours per week. The canine unit must also re-certify every to years to maintain their certification through a National Police Canine Association.

Officer Pat Merritt, Sr. retired from the Concord Police Department in 2011. He was the Master Canine Trainer. We would like to thank him for years of dedication to Concord Police Department - K-9 unit.



Officers
selected
SWAT for
must
demonstrate
excellent
firearms
proficiency, high
level of physical
fitness, a strong
commitment to teamwork.

SWAT



Captain L. Welch led the path in the development of CPD SWAT and Honor Guard. We remember his dedication and service to Concord Police Department – SWAT and Honor Guard. He retired in 2010.



The Concord Police Department Honor Guard consists of 23 sworn members. The Guard adds appreciation and dignity to many special occasions and memorable ceremonies. The events vary in nature, from celebrations to solemnity. Members serve in different capacities such as Color Guard and Funeral Detail.

POLICE PLANNER



Captain B. Crump

- Succession planning
- Policy development and revision
- Budget Assistance
- Problem-solving management
- Special projects
- Annual Report
- Performance Measures

- Grant writing and management
- Supervises Crime Analyst

2010 -2011 Grant Awards

<i>Funding Agency</i>	<i>Award Amount</i>	<i>Use of Funds</i>
BJA - Dept. of Justice	\$19,159.00	Tasers
BJA - Dept. of Justice	\$ 26,009.00	Tasers
BJA Dept./BVP of Justice	\$25,560.00 50% (reimburse)	Officer Vests
NC Governor's Crime Commission/ BJA	\$ 14, 018.00	VIPER Radios

Y. Delgado, Crime Analyst



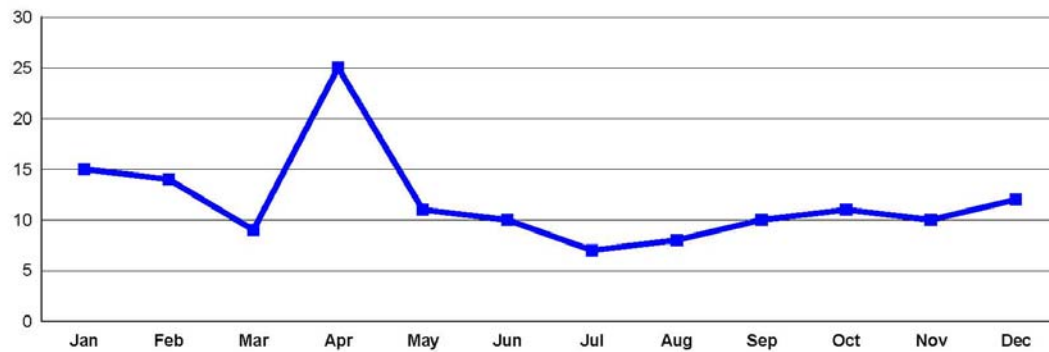
- Crime Analysis
- Geographic Information System
- Weekly Crime Statistics and Calls for Service
- Uniformed Crime Reports

Nationally, many types of crimes are tracked and reported in the Uniformed Crime Report (UCR). Concord Police Department like a majority of police departments volunteer to track and report what is known as Part I and Part II crimes. Part I crimes are also known as “index crimes” The UCR Program collects offense information for murder and non-negligent manslaughter, forcible rape, robbery, aggravated assault, burglary, larceny-theft, motor vehicle theft, and arson. These are Part I offenses and are serious crimes by nature and/or volume. Part II crimes are less serious offenses. These statistics are reported to the Federal and State Bureaus of Investigations.

Concord Police Department 2010 Index Crimes

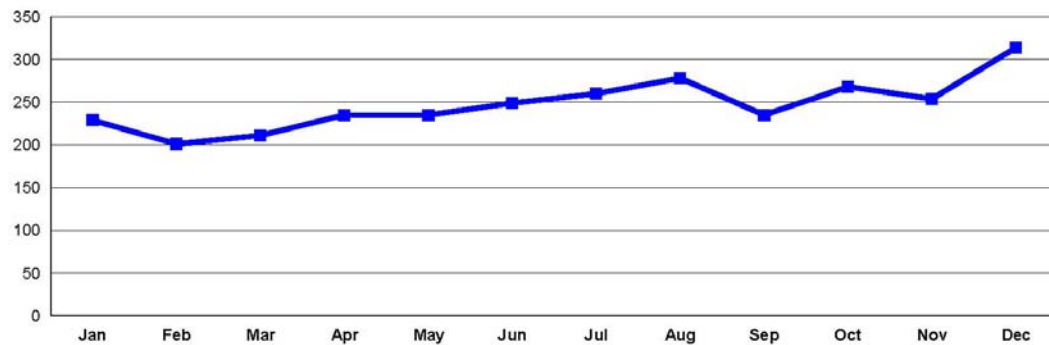
Violent Crimes

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	2	0	0	0	0	0	1	0	0	1	0	1	5
Rape	2	1	0	2	1	2	0	1	1	3	1	2	16
Robbery	4	5	5	10	3	6	3	4	4	6	2	6	58
Agg. Assault	7	8	4	13	7	2	3	3	5	1	7	3	63
Total	15	14	9	25	11	10	7	8	10	11	10	12	142



Property Crimes

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Burglary	29	34	26	29	33	42	27	33	20	31	23	29	356
Larceny Theft	188	152	167	185	179	191	220	225	196	220	211	270	2,404
MV Theft	12	13	17	19	21	14	12	18	14	17	16	12	185
Arson	0	2	1	2	2	2	1	2	5	0	4	3	24
Total	229	201	211	235	235	249	260	278	235	268	254	314	2,969



Calls for Service

Each year Concord Communications Center dispatch thousands and thousands of calls for citizens and non-citizens that need police services. Calls for Service are categorized by the nature of the call or call type. Calls are also classified as dispatched or self-initiated. City of Concord Communications Center is a separate department from the police department. It serves both police and fire department operations.

Calls for Service by District 2010

Adam - 26,455

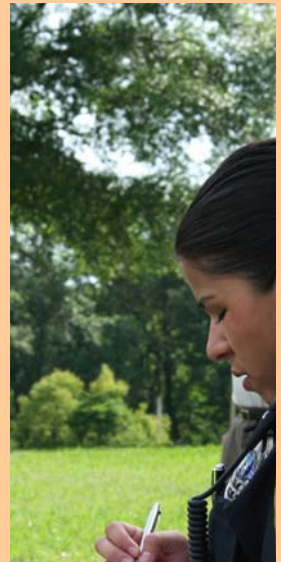
Baker- 24,319

Charlie - 20,906

David - 18,812

Outside City Limits - 4,086

Total 94,578



TRU (Telephone Reporting Unit)

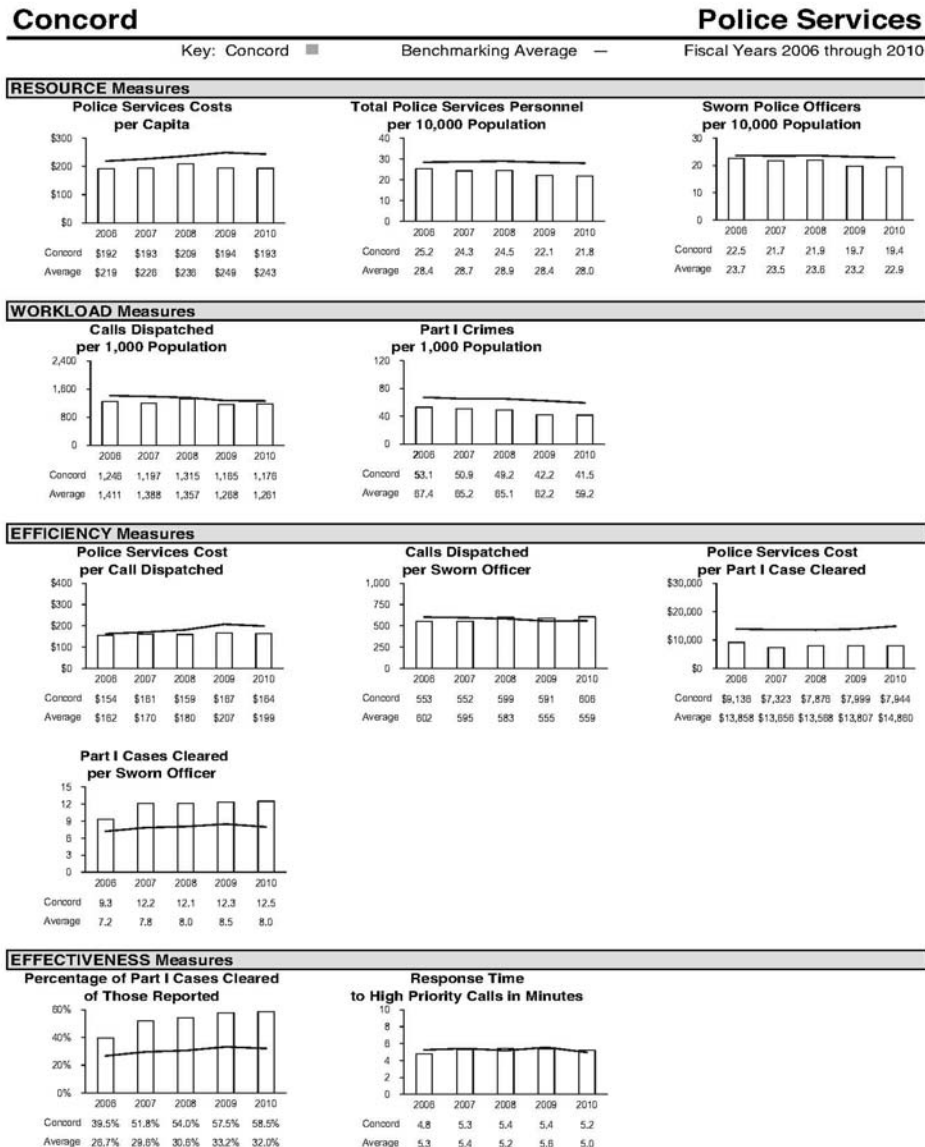
The Telephone Reporting Unit consists of two experienced civilian police department customer service specialists. The two member Telephone Reporting Unit (T.R.U.) was established in December. During the first month the unit took approximately 20% of all police reports.

This initiative should increase the officer's duty time of problem solving and saturating hot spots in the field. Officers will continue to follow up on reports taken after being received by T.R.U. Reporting criteria includes most types of misdemeanor and non-violent felony property crimes.

Citizens can use the telephone reporting service Monday through Friday, from 7:00 a.m. until 8:00 p.m. The use of telephone reporting is already proven to be an effective response. To use the Telephone Reporting Service, call 704-920-5000 or 704-920-5580.

CONCORD POLICE DEPARTMENT BENCHMARKING/PERFORMANCE MEASURES

The [North Carolina Benchmarking Project](#) was initiated in September 1995, providing a comparative basis for local governments to assess service delivery and costs. It allows municipalities to compare themselves with other participating units and with their own internal operations over time. The benchmarking process includes compiling service and cost information, cleaning the data for accuracy, calculating the selected performance measures, and comparing the results. The North Carolina Benchmarking Project has achieved some overall goals and produced some valuable lessons regarding performance measurement, benchmarking, and cost accounting, in addition to specific results for the participating municipalities. (Source: NC School of Government)



Providing Professional and Customer Service Oriented Police Services to Our Community

2010 - 2011 AWARDS, ACCOMPLISHMENTS & RECOGNITIONS



“From Boots on the Ground back to Badges on the Street”



**Officer M. McLester
U.S. Army Reserve
Iraq**



**Officer L. Riley
U.S. Army Reserve
Afghanistan**



***We thank you for your service to our country and community!
We are grateful for your safe return.***



Hometown Hero Award – MPO M. Drake

On Feb 04, 2010 we received a call of a house fire at approx. 03:30 at 721 Harris St. Information came in through the communications center that some residents were possibly still inside. Officer Drake was the first unit to arrive. The front of the residence was totally engulfed in flames so Officer Drake quickly decided to go to the back of the residence and see if he could wake anyone up or see if they needed assistance. When he got around the back of the residence he could see a male subject lying on the enclosed back porch near the door leading to the kitchen. A male individual was trying to get his dog out. There area was smoke filled. Officer Drake tried to talk the individual into coming out but he continued to try to find his dog. Officer Drake, without hesitation, went up into the enclosed back porch and dragged the individual out of the burning dwelling. At this point the whole house was engulfed in flames. Officer Drake got the man out into the back yard and turned him over to Officer Medlin. Officer Drake then went back to the porch and attempted to locate the dog but was forced out due to the flames. The dog was unable to be saved. Officer Drake showed exceptional courage, regardless of his own safety, in order to save the man's life.” Also, Officer Drake was recipient of *Meritorious Conduct Award, City of Concord Quarterly Shining Star Award and Annual Shining Star Award.*



Officers of the Year for 2009

Sergeant J. Howell and Officer C. Moerke



Safe Apprehension of Convenience Store Robbery Suspect

Coworkers of the Month

2010

Jan. - Officer A. Vande Voorde

Feb. – Master PO M. Drake

April -Master PO M. Nichols, MPO R. Danner, Officer C. Hall

May - Officer J. Clark

June - Officer M. Lopez

Oct. - Officer C. Hall and Officer A. Perkins

Nov. - Sergeant J. Howell and Officer C. Moerke

Dec. - Officer J. Eschert

2011

Jan. - Sgt. J.D. Young

May – Det. R. Ferrell

June – Officer M. Barnhardt

City Customer Service Star Awards

Customer Service Specialist, S. Villanueva

Investigator B. Love

Master PO M. Drake

Sergeant J. Howell

Officer C. Moerke

Sergeant S. Hinson

Master PO A. Linker

Officer D. Tippet

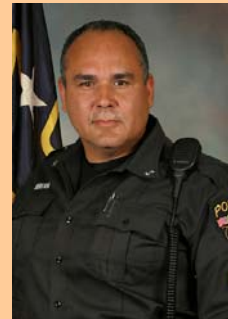
Master PO L. Rivera & K-9 Fed

Sergeant A. Lee

Master PO T. Chastain

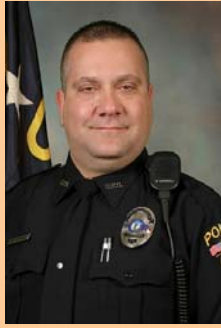
American Police Canine Association-K-9 Patrol Team of the Year

Master PO L. Rivera



East Regional Stop Stick Award

Master PO R. Danner
Master PO M. Nichols



Certifications

Traffic Enforcement & Investigator Certification Program

Master PO D. Alexander

Police Service Dog Certification

Officer G. Ramos

Advanced Law Enforcement Certification

Master PO C. Miller

Crisis Intervention Training

Sergeant E. Moss
Officer A. Perkins
Officer R. Olomua
Officer T. Law

Crisis Negotiation Training

Master PO A. Linker
Officer C. Beeker
Master PO K. Seagraves
Master PO V. Clark

Community Involvement

"The appearance of our uniform defines what we are to the public we serve but it is our actions that define who we are."

Annually, members of the Concord Police Department give countless hours and donations to various community service organizations and projects. Through these efforts department personnel demonstrate a commitment to improve the quality of life for humankind "beyond the call of duty". We are grateful to have a workforce that is caring, passionate and thoughtful of others.

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American Cancer Society Relay for Life  
Special Olympics Competitions  
Special Olympics Law Enforcement Torch Run  
Cabarrus County Law Enforcement Association  
United Way of Central Carolina  
Hispanic Learning Center  
Cabarrus Literacy Council  
Concord Youth Council  
Quinn Witherspoon Memorial Committee  
Historic Cabarrus Association  
Concord Rotary Association  
Cabarrus Rotary Association  
Cabarrus County Conflict Resolution Center  
Cabarrus County Boys & Girls Club  
Fraternal Order of Police – Lodge #64  
Police Benevolence Association  
Wounded Warriors Project  
Reading Programs in Cabarrus County Schools  
Mothers of Murdered Offsprings  
Big Brothers and Big Sisters  
CVAN – Men for Change  
Cabarrus County Explorers  
Jeff Gordon's Children's Hospital  
Support of Co-Workers in Times of Need



Officer M. Trafton is the 2011 Francis B. Wall Award Recipient presented by Cabarrus County Conflict Resolution Center. Officer Trafton was recognized for his years of dedication, service and support of the center's Teen Court Program

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Community Involvement



Cabarrus County Explorers
Advisors – Officer D. Alexander and Officer M. Ross



Wounded Warriors Project

Push Ups for Charity Event

Officer P. Tierney, Officer K. Berg, Officer D. Sabanija and Officer G. Mearite compete in Push Ups for Charity to raise funds for the Wounded Warrior Project. Concord Officers won the competition.



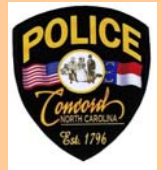
Concord Police Department and Neighborhood Partnerships

The Concord Police Department strives for excellent working relationships with the citizens we serve. Neighborhood Associations are an integral and importance part of community-policing efforts. Community participation is a prime principle of community-policing. The [City of Concord's Neighborhood Program](#) and Neighborhood Watch Program have played in important role in relationship building with our citizens. Many hold monthly meetings, while others meet on a quarterly basis. Regardless of meeting times, Concord Police Department officers, both sworn and code enforcement are in attendance to hear citizens' concerns with the goal of developing responses to remove or reduce problems. In 2010, police personnel logged 520 hours in community meeting attendance. Below are organizations that participate in the Neighborhood Program, for interest in the program contact Business & Neighborhood Services, 704-920-5133 –

Afton Park Community Association
Beverly Hills Neighborhood Association
Boulder Creek Homeowners' Association
Brandon Ridge Neighborhood Association
Brown Mill Neighborhood Association
Carolando Neighborhood Association
Carriage Downs Property Owners' Association
Covington Homeowners Association
Gable Oaks Property Owners' Association
Gibson Village Community Association
Governors Pointe Neighborhood Association
Harbour Towne Homeowners' Association
Highland Creek Neighborhood Association
Kings Crossing Neighborhood Association
Kiser Woods Neighborhood Association
Laurel Park Homeowners' Association
Logan Community Association
Oak Park Homeowners' Association
Oxford Commons Association
Meadowbrook Owners' Association
Morris Glen Association
Moss Creek Village Homeowners' Association
Residents of Historic Concord
Ridgeview Association
Riverwalk Neighborhood Association
Roberta Farms Property Owners' Association
Roberta Woods Homeowners' Association
Sheffield Manor Homeowners' Association
Silver Hill Community Association
Southern Chase/Willow Bend Crime Watch Association
Southern Chase V Homeowners' Association
Terres Bend Neighborhood Association
Underwood Park Neighborhood Association
Weddington Woods Homeowners' Association
Wil-Mar Park Community Association
Wincoff School Rd/ Belvedere Community Association
The Woodlands Homeowners' Association
Yates Meadow Homeowners' Association
Zemosa Acres Homeowners' Association



CONCORD POLICE DEPARTMENT EMPLOYMENT PROCEDURES



POLICE OFFICER

MINIMUM EMPLOYMENT STANDARDS

All applicants must be of good moral character as determined by a thorough background investigation and meet ALL minimum standards for law enforcement employment as established by the North Carolina Criminal Justice Education and Training Standards Commission and the City of Concord, to include the following:

Age

Applicants must be at least 21 years old at the end of Basic Law Enforcement Training.

Education

Applicants must be a high school graduate or have passed the General Equivalency Development (GED) test indicating high school equivalency.

Drivers License

Applicants must possess a valid North Carolina operator's license, or be able to obtain a valid North Carolina operator's license, prior to an offer of probationary employment.

Physical Requirements

Applicants must be able to perform all job related physical activity requirements as specified in the job description. Candidates must not possess any medical or physical defects that would prevent them from engaging in basic law enforcement training or performing the essential job functions of a law enforcement officer.

Criminal Record Check

Applicants shall not have committed or been convicted of a felony or a serious misdemeanor.

Salary (FY 2010-2011)

Starting salary for non BLET certified applicants: **\$29,433.89**

Starting salary for BLET certified applicants: **\$33,394.71**

EMPLOYEE BENEFITS

- Medical and Dental Insurance paid by the City of Concord
- 10 paid Holidays per year
- Accrue 100 hours of vacation time annually
- 401 k – 5% salary match paid by the City of Concord
- 1 car per officer (Cabarrus County residents can take vehicle home)
- Non supervisory career development program (5% per level – 5 levels)
- Accrue 100 sick time hours annually
- Receive up to \$500 per year for tuition reimbursement
- District court days are scheduled on regular work days



After the initial application has been completed and forwarded to the police department and an applicant may go through the following steps:

- Complete Personal History statement form (F-3)
- Initial interview with the Personnel Supervisor (F-8)
- Oral Review Board
- Thorough Background Investigation
- Psychological Examination
- Polygraph Examination
- Medical Examination and Drug Screen
- Chief's Interview

The City of Concord is located in Cabarrus County and has a current population of over 81,000 residents. The city is the second fastest growing region in North Carolina. Concord is located within 30 minutes of uptown Charlotte.

[Employment Application - www.concordnc.gov](http://www.concordnc.gov)

For Sworn Positions Only - 704-920-5006

Civilian Members –

Civilian positions in the Concord Police Department consist of code enforcement officers, customer service specialists and records personnel. These positions are listed by the City of Concord Human Resource Department. Applications are available at the Employment Security Commission Office and in the City of Concord Annex Building located at 66 Union Street South. Qualifications and Requirements for civilian positions vary according to the position. These qualifications and requirements may be found in the job posting.

Providing Professional and Customer Service Oriented Police Services to Our Community

Public Outreach Programs

Concord Public Safety Academy

The City of Concord believes in creating partnerships with the citizens who live and work in our City. We believe this partnership keeps our quality of life at a high level and allows us to provide the best municipal services possible.

To help build this partnership, the Concord Communications, Fire and Life Safety, and Police Departments are proud to announce the eighth Citizen Public Safety Academy. This course will allow citizens to learn about the functions of Concord's public safety departments, meet our staff, and help us evaluate the services we provide.

Ten consecutive classes will be held each Monday from 6:30 to 8:30 p.m. Please check the website for specific dates or call 704-920-5007 for more information.

Four classes will be taught by members of the Concord Department of Fire and Life Safety and will include presentations on the various services provided as well as how all of us can be safer in our daily lives. Members of the Concord Police Department will instruct four classes on all functions of the department and give an in-depth look at our community policing philosophy. One class will be presented by members of Concord's Communications Department and will explain what happens when you call 911 or request any service from our public safety departments. The tenth week will be a graduation dinner to honor academy participants.

Class participants will be urged to participate in an exchange of information that will benefit all involved. Class size is limited to 20.

Concord 101

Concord 101 is an educational experience for citizens of Concord. You'll enjoy learning more about your local government and the services it provides. We hope to help members of the community better understand how these services work for them. Additionally, members will be encouraged to take an active role in their neighborhood and city. You will learn how you can play a part in local government. The relaxed setting will make learning about our city fun and exciting! For more information call 704-920-5210.

Ride Along Program

For more information call, 704-920-5010.

Neighborhood Watch

Information and guidance is provided to citizens about neighborhood safety and how to organize a neighborhood watch. For more information, call 704-920-5063 or visit the police department's home page at www.concordnc.gov/Departments/Police.

Important Phone Numbers

EMERGENCY 911

Police Department Customer Service
704-920-5000 or 704-920-5018

Communications/Dispatch
Non-Emergency 704-920-5580

Police Records
704-920-5052

Narcotics Enforcement
704-920-5029

Criminal Investigations Unit
704-920-5055

Special Investigations Unit
704-920-5059

Community Services
704-920-5063

Code Enforcement
704-920-5144

Chief's Office
704-920-5007

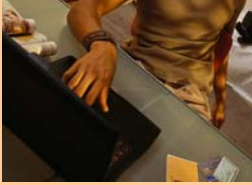
Patrol Division
704-920-5009

Support Services Division
704-920-5021

Criminal Investigations Division
704-920-5017

Police Planner
704-920-5010

Ways to Report Non- Emergency Crime or Suspicious Activity



Online – Police Department Homepage –
www.concordnc.gov/Departments/Police



Text a Tip – TIP411 is a tool used by law enforcement that empowers citizens to anonymously and confidentially text tips to their local law enforcement agency.

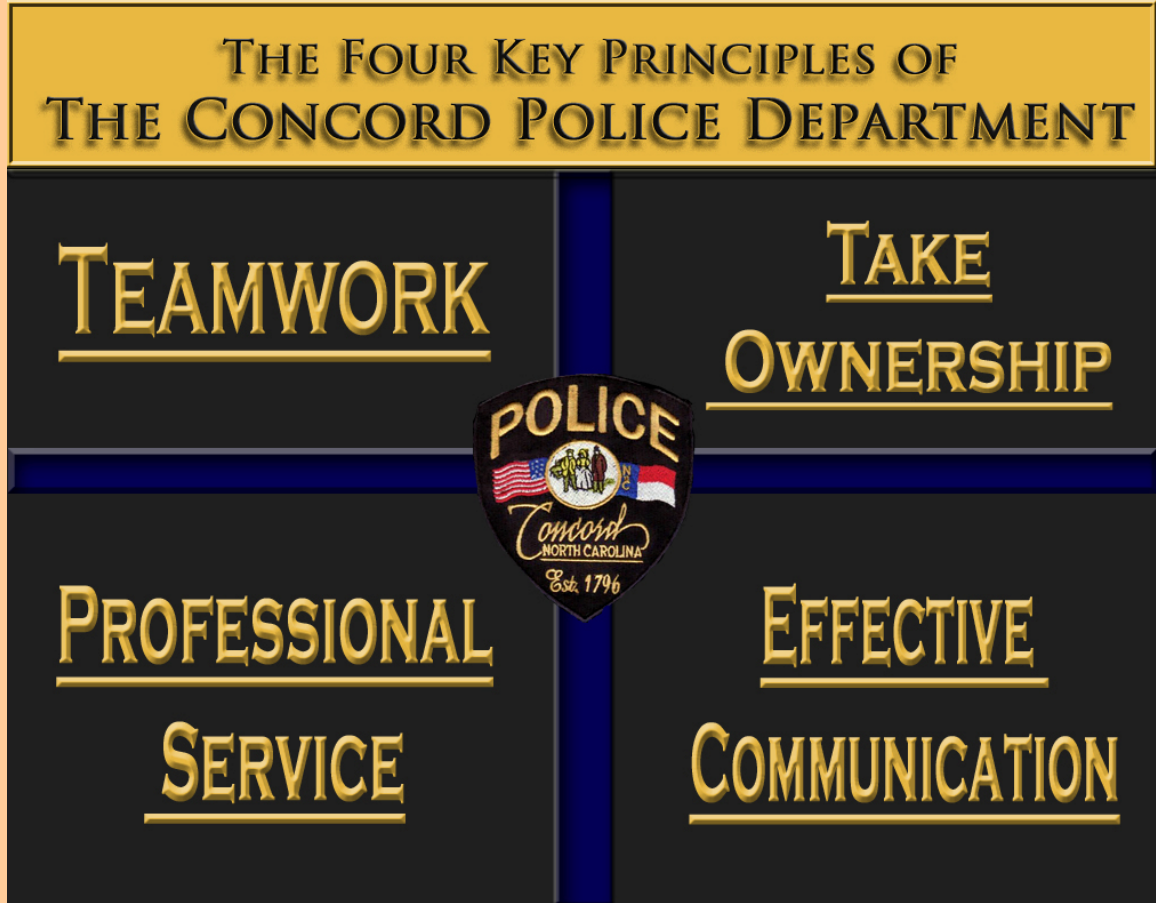
On your cell phone enter the number **847411** into the “To” section on your phone. Then in the body of the text type **CONCORDPD** (enter a space, do not add a period after CONCORDPD), then type your message and hit send.

Phone Tip Line – 704-920-5801



Remember if the activity requires an immediate police response; call 911 for an emergency or 704-920-5580 for non-emergency calls.





Thank You for Allowing Us to Serve You!

Concord Police Department
41 Cabarrus Avenue West
Concord, North Carolina